

Warranty Terms and Conditions for LOX Locking Products

LOX Locking Pty. Ltd. (LOX) warrants its range of products against faulty workmanship and materials for the following periods:



- Electric Door Strikes - 5 years
- Electromagnetic Locks (excluding the MML series) - Lifetime
- MML Series & Cabinet Locks - 5 years (1 year warranty for electronic components)
- Drop Bolt DB1260, Shear Lock SH2500 & Door Hold Open Magnets - 2 years (1 year warranty for electronic components)

The warranty becomes effective for the specified range detailed above from the date of purchase of the product from Lox. If the product is found to be defective, except for the exclusions set out in this warranty, LOX will provide the same or similar product (If available) free of charge. This is the only remedy granted by LOX covered in this warranty.

This warranty does not cover:

1. Damage to or malfunction or failure of the LOX product caused or contributed to by:
 - Incorrect installation or failure to follow LOX Locking installation instructions
 - Improper maintenance
 - Fair wear and tear
2. Any modifications or repairs carried out to the product not authorized in writing by LOX.
3. The use of any non genuine LOX spare part
4. Vandalism or deliberate damage
5. The cost of:
 - Removal and/or replacement of the LOX product
 - Freight and/or traveling time
 - Any costs associated with repairs not carried out by LOX.
6. Personal injury, property damage or economic loss, however caused.

This warranty is in addition to and not in substitution for any rights of the purchaser under the Trade Practices Act and State or Territory legislation.